

A batch of USB-HD3.5S-3.0 , Dynamode 3.5” HDD enclosures received into our UK stock with the power supplies that had been supplied by our manufacturer incorrectly .

The AC/DC ADAPTOR was tested by Electrical Safety Assessments and later tested for LVD by an approved Lab. *A risk Assesment was done and found the power supply to be of low risk and considered safe to use, however* their conclusion was it did not comply with Clauses 5(1) (a) and 5(1) (b) of the Electrical Equipment (Safety).

Though the actual power supplies present no risk and are safe to use, we would like to recall the enclosures for changing the power supply and upgrade where necessary.

The skus affected are 029885 (USB-HD3.5SI-BN) and 022164 (USB-HD3.5S-3.0).

Firstly, we would like to confirm that the following latest deliveries had the correctly labelled power supplies and are unaffected by the this issue. These enclosures should have the following serial numbers:

D-JAC-1014000024xxx
D-JAC-1014000025xxx
D-JAC-1014000028xxx
D-JAC-1014000030xxx

USB-HD3.5S-3.0 (sku 022164) EAN: 8400800021014

The enclosures that start with the below serial numbers are also unaffected by the above issue and can be excluded from the recall:

D-JAC-1014000031xxx
D-JAC-1014000032xxx
D-JAC-1014000033xxx

With the exclusion of the above units, we would like to recall any other enclosures from the previous deliveries for checking and the PSU upgrade where necessary.

Please contact our customer service number 03330113107 to receive any further instructions or information regarding this recall issue.